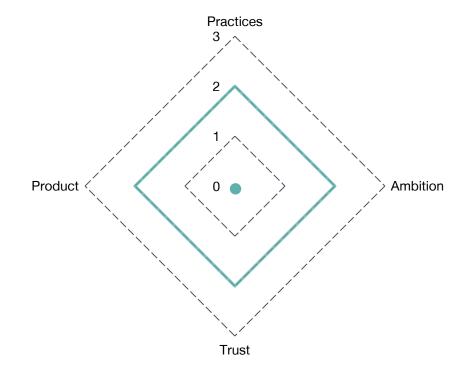
UnitedHealth Group

Sustainable Growth Hypothesis:

As the largest healthcare management organisation in the US, UnitedHealth (UNH) plays a crucial role in allocating scarce resources, improving patient outcomes, and containing costs. As the population ages, it is leading the industry in a shift to more integrated care.

- 1. Growth: How likely is the company to deliver 10% p.a. profit growth over the next decade?
- With ~15% market share, UNH is the largest player in a market underpinned by three growth drivers: the shift to value-based care, medical cost inflation, and demographics, where ten thousand Americans a day are becoming eligible for Medicare. This makes the company's goal of mid-teens earnings growth eminently achievable.
- 2. Resilience: How much control does the company have over its own success?
- This is a heavily regulated business that attracts particular attention in election years, however the core business is very stable with sticky customers, reliable revenue growth and a benign competitive environment.
- 3. Valuation: What is our insight?
- We think that market concerns regarding election cycles are overblown and this is leading to a shrouded view of the long-term opportunity. As such, we don't believe the current valuation to be demanding for a steady compounding company with a durable competitive edge.
- 4. Products: To what extent will the core products & services create value for society over the next decade?
- The US pays more for healthcare than any other market, with consistently worse outcomes. Health
 insurance giants like UNH help keep these costs contained, while allocating scarce resources and
 improving patient outcomes.
- 5. Practices: Does the company show leadership in its business practices?
- UNH has helped drive the move to value-based care with its Optum model. Competitors are now
 emulating this, which is testament to the firm's influence as an industry role model.
- 6. Ambition: What is the company's purpose, and how ambitious are they?
- UNH's financial success is well-aligned with its societal impact. We believe there to be evidence that UNH puts people's outcomes over profits – notably passing on all the savings from biosimilars and cutting costs individuals pay out-of-pocket for life saving drugs.
- 7. Trust: Should we trust the company with our clients' capital?
- The company has delivered consistent shareholder returns over a long period, with capital
 allocation broadly sensible. There is a good range of skills on the board, which is 80% independent.
- 8. Engagement: No company is perfect, what should be our engagement priority?
- As a large operator in a heavily politicised sector, UNH experiences a steady stream of minor controversies. Our task is one of sorting through these headlines for meaningful deviations from our expectations of the business and engaging as required.
- 9. Milestones: What developments should we pay most attention to? Where could we be wrong?
- Meaningful share losses within the Medicare/Medicaid businesses would be a cause for concern, as would a slowing of organic growth within the profitable Optum business.





Important information and risk factors

All investment strategies have the potential for profit and loss.

Stock Examples

Any stock examples, or images, used in this presentation are not intended to represent recommendations to buy or sell, neither is it implied that they will prove profitable in the future. It is not known whether they will feature in any future portfolio produced by us.

Any individual examples will represent only a small part of the overall portfolio and are inserted purely to help illustrate our investment style.

Important Information

Baillie Gifford & Co (BG & Co), Baillie Gifford & Co Limited (BG & Co Ltd), Baillie Gifford Overseas Limited (BGO) and Mitsubishi UFJ Baillie Gifford Asset Management Limited (MUBGAM) are authorised and regulated by the FCA in the UK. BG & Co Ltd is an Authorised Corporate Director of OEICs.

Baillie Gifford Investment Management (Europe) Limited (BGE), Baillie Gifford Asia (Hong Kong) Limited 柏基亞洲(香港)有限公司 (BGA) and Baillie Gifford International LLC (BGI) are wholly owned by BGO. BGO and BG & Co Ltd are wholly owned by BG & Co.

BGI and BGO are registered with the SEC in the United States of America.

BG & Co claims compliance with the Global Investment Performance Standards (GIPS®). An example of a compliant composite presentation, a complete list of the Firm's composites and performance results is available on request.

BGO provides investment management and advisory services to non-UK Professional/Institutional clients only.

Persons resident or domiciled outside the UK should consult with their professional advisers as to whether they require any governmental or other consents in order to enable them to invest, and with their tax advisers for advice relevant to their own particular circumstances.

This presentation contains information on investments which does not constitute independent research. Accordingly, it is not subject to the protections afforded to independent research and Baillie Gifford and its staff may have dealt in the investments concerned.

BGE is authorised by the Central Bank of Ireland as an AIFM under the AIFM Regulations and as a UCITS management company under the UCITS Regulation. BGE also has regulatory permissions to perform Individual Portfolio Management activities. BGE provides investment management and advisory services to European (excluding UK) segregated clients. BGE has been appointed as UCITS management company to the following UCITS umbrella company; Baillie Gifford Worldwide Funds plc. BGE is a wholly owned subsidiary of Baillie Gifford Overseas Limited, which is wholly owned by Baillie Gifford & Co. Baillie Gifford Overseas Limited and Baillie Gifford & Co are authorised and regulated in the UK by the Financial Conduct Authority. BGA holds a Type 1 and a Type 2 licence from the Securities and Futures Commission of Hong Kong to market and distribute Baillie Gifford's range of collective investment schemes to professional investors in Hong Kong. BGA can be contacted at Suites 2713-2715, Two International Finance Centre, 8 Finance Street, Central, Hong Kong, Telephone +852 3756 5700.

Important Information Australia

Baillie Gifford Overseas Limited (ARBN 118 567 178) is registered as a foreign company under the Corporations Act 2001 (Cth) and holds Foreign Australian Financial Services Licence No 528911. This material is provided to you on the basis that you are a "wholesale client" within the meaning of section 761G of the Corporations Act 2001 (Cth) ("Corporations Act"). Please advise Baillie Gifford Overseas Limited immediately if you are not a wholesale client. In no circumstances may this document be made available to a "retail client" within the meaning of section 761G of the Corporations Act. This material contains general information only. It does not take into account any person's objectives, financial situation or needs.

Important Information South Korea

BGO is licensed with the Financial Services Commission in South Korea as a cross border Discretionary Investment Manager and Non-discretionary Investment Adviser.

Important Information North America

BGI was formed in Delaware in 2005. It is the legal entity through which BGO provides client service and marketing functions in North America.

The Manager is not resident in Canada, its head office and principal place of business is in Edinburgh, Scotland. BGO is regulated in Canada as a portfolio manager and exempt market dealer with the Ontario Securities Commission ('OSC'). Its portfolio manager licence is currently passported into Alberta, Quebec, Saskatchewan, Manitoba and Newfoundland & Labrador whereas the exempt market dealer licence is passported across all Canadian provinces and territories. BGI is regulated by the OSC as an exempt market and its licence is passported across all Canadian provinces and territories. BGE relies on the International Investment Fund Manager Exemption in the provinces of Ontario and Quebec.

Important Information South Africa

BGO is licensed with the Financial Sector Conduct Authority in South Africa as a Financial Services Provider (FSP No 44870) in terms of section 8 of the Financial Advisory and Intermediary Services Act, 2002. This licence authorises BGO to carry on financial intermediary services business on behalf of South African clients.

Important Information Israel

BGO is not licensed under Israel's Regulation of Investment Advising, Investment Marketing and Portfolio Management Law, 5755-1995 (the "Advice Law") and does not carry insurance pursuant to the Advice Law. This presentation is only intended for those

Important information and risk factors

categories of Israeli residents who are qualified clients listed on the First Addendum to the Advice Law.

BGI Principal Office: Calton Square, 1 Greenside Row, Edinburgh EH1 3AN, Scotland Telephone: +44 (0)131 275 2000

780 Third Avenue, 43rd Floor, New York, NY 10017 Telephone: (212) 319 4633

BGE Head Office: 4/5 School House Lane East, Dublin 2 D02 N279, Ireland Telephone: +35 315 294 150

BGE Frankfurt Branch: WINX Tower, Neue Mainzer Str. 6-10, 60311 Frankfurt, Germany

BGE Amsterdam Branch: Atrium Building, Strawinskylaan 3051, 4th Floor, 1077 ZX Amsterdam, The Netherlands

BGE Representative Office: Bahnhofstr. 10 / Börsenstr. 18 CH - 8001 Zürich, Switzerland

bailliegifford.com

Important Information Japan

MUBGAM is a joint venture company between Mitsubishi UFJ Trust & Banking Corporation and BGO.

Financial Intermediaries

This document is suitable for use of financial intermediaries. Financial intermediaries are solely responsible for any further distribution and Baillie Gifford takes no responsibility for the reliance on this document by any other person who did not receive this document directly from Baillie Gifford.