Baillie Gifford

Informativa web sul prodotto finanziario: sintesi

Worldwide Islamic Global Equities Fund

Si prega di notare che la seguente informativa sulla sostenibilità intende fornire informazioni indicative sulla strategia in cui si investe. In alcuni casi, detta informativa sulla sostenibilità non fornirà una rappresentazione completa del Suo mandato qualora vi sia stata una variazione degli impegni/delle restrizioni legati ai temi ESG.

Nessun obiettivo di investimento sostenibile

Questo prodotto finanziario promuove caratteristiche ambientali o sociali, ma non ha come obiettivo un investimento sostenibile. Pur non avendo come obiettivo un investimento sostenibile, avrà una quota minima del 20% di investimenti sostenibili.

Per ulteriori dettagli, si rimanda all'informativa completa.

Caratteristiche ambientali e/o sociali

Il Fondo promuove le seguenti caratteristiche ambientali e/o sociali:

- Pratiche commerciali responsabili in conformità ai principi del Global Compact delle Nazioni Unite per le imprese.
- Standard ambientali e sociali minimi raggiunti escludendo le attività aziendali che il Gestore degli investimenti ha ritenuto dannose per l'ambiente e la società.
- Considerazione attiva delle tematiche ambientali e sociali mediante voto per delega esercitato in conformità al documento ESG Principles and Guidelines (Principi e linee guida ESG) del Gestore degli investimenti.
- Contributo sociale positivo valutato qualitativamente.
- Promozione del benessere della persona e prevenzione dei danni attraverso l'adesione ai principi della Sharia.

Strategia d'investimento

Il Fondo è gestito attivamente e investirà almeno il 90% in azioni globali con particolare attenzione alle società che si prefiggono di offrire un contributo positivo alla società. La valutazione della conformità alla Sharia è integrata nel processo di ricerca dei titoli del Gestore degli investimenti, nell'ambito del quale il Gestore degli investimenti valuterà se una società è o meno in grado di investire secondo i principi della Sharia.

La valutazione della sostenibilità e del contributo alla società è integrata in modo significativo nel processo di ricerca dei titoli del Gestore degli investimenti, nell'ambito del quale il Gestore degli investimenti terrà conto dei valori a cui si ispira la società in questione. Il Fondo utilizza uno screening positivo mediante la valutazione qualitativa del contributo alla società effettuata dal Gestore degli investimenti, una valutazione basata sulle norme, criteri di esclusione basati sull'attività aziendale e l'esercizio dell'azionariato attivo per garantire il rispetto delle caratteristiche ambientali e/o sociali promosse. Il Gestore degli investimenti adotta una politica volta a condurre verifiche di buona governance in termini di strutture di gestione solide, relazioni con il personale, remunerazione del personale e rispetto degli obblighi fiscali. Le società che non superano queste verifiche saranno escluse dal Fondo.

Per ulteriori dettagli, si rimanda all'informativa completa.

Quota di investimenti

Il Fondo si impegna ad avere una quota minima di investimenti sostenibili pari al 20% in totale, il 10% dei quali è costituito da investimenti sostenibili con un obiettivo ambientale ma non allineati alla tassonomia dell'UE. Il restante 10% sarà ripartito tra altri investimenti sostenibili a livello ambientale e/o sociale, ma senza allocazione fissa, in quanto questa ripartizione dipenderà dalla disponibilità di opportunità di investimento sostenibile.

Per ulteriori dettagli, si rimanda all'informativa completa.

Monitoraggio delle caratteristiche ambientali e/o sociali

Le caratteristiche ambientali e/o sociali sono monitorate internamente ed esternamente in diversi modi. Il Fondo utilizza uno screening positivo mediante la valutazione qualitativa del contributo alla società effettuata dal Gestore degli investimenti, una valutazione basata sulle norme, criteri di esclusione basati sull'attività aziendale e l'esercizio dell'azionariato attivo al fine di garantire il rispetto delle caratteristiche ambientali e/o sociali promosse, le quali sono attuate su base continuativa attraverso il rispetto costante e il monitoraggio degli impegni vincolanti assunti.

Per ulteriori dettagli, si rimanda all'informativa completa.

Metodologie

Per misurare il conseguimento delle caratteristiche ambientali e/o sociali promosse vengono utilizzati i seguenti indicatori di sostenibilità:

- La % di investimenti conformi alla politica del Gestore degli investimenti relativa alla valutazione di eventuali violazioni dei principi del Global Compact delle Nazioni Unite per le imprese.
- La % di investimenti conformi ai criteri di esclusione basati sull'attività aziendale.
- · La % di partecipazioni votate.
- La % di investimenti valutati in grado, sotto il profilo qualitativo, di fornire un contributo positivo alla società.
- · La % di investimenti conformi ai principi della Sharia.

Per ulteriori dettagli, si rimanda all'informativa completa.

Fonti e trattamento dei dati

Per conseguire ciascuna delle caratteristiche ambientali e/o sociali promosse dal Fondo, il Gestore degli investimenti si avvale di una combinazione di ricerca interna (basata su informazioni pubblicamente accessibili divulgate dalle imprese beneficiarie degli investimenti) e fonti di dati esterne.

Per ulteriori dettagli, si rimanda all'informativa completa.

Limiti delle metodologie e dei dati

Alla luce del rapido sviluppo dell'universo dei dati ESG, la metodologia e la qualità dei dati devono confrontarsi con una serie di difficoltà a livello di settore, tra cui la mancanza di informative aziendali e la continua evoluzione dei requisiti normativi.

Tali limiti sono mitigati principalmente attraverso la ricerca interna del Gestore degli investimenti e l'impegno attivo con le società, nonché tramite il confronto delle principali metriche con i dati di diversi provider. Per effetto di questa mitigazione, il Gestore degli investimenti ritiene che la promozione delle caratteristiche ambientali e sociali non subisca sostanziali modifiche.

Per ulteriori dettagli, si rimanda all'informativa completa.

Due diligence

Il punto di partenza di tutte le strategie di Baillie Gifford è un approccio alla selezione dei titoli basato sulla ricerca fondamentale bottom-up. Questo processo mira a fornire una migliore comprensione di ciascuna società, del settore in cui opera e del suo approccio a questioni rilevanti o potenzialmente tali.

L'accesso a dati esterni provenienti da provider indipendenti contribuisce ad approfondire la comprensione di ciascuna partecipazione e si attribuisce grande valore ai punti di vista e agli insight forniti da esperti e ricercatori esterni ai fini della definizione dell'approccio del Fondo.

Al di fuori del Fondo, il Gestore degli investimenti svolge un'attività di due diligence costante in tutta l'azienda al fine di monitorare gli impegni assunti, come specificato nella sezione Monitoraggio, con la supervisione di un comitato designato.

Per ulteriori dettagli, si rimanda all'informativa completa.

Politiche di coinvolgimento

Il coinvolgimento e il monitoraggio degli investimenti effettuati dal Gestore degli investimenti per conto dei clienti sono elementi essenziali del processo di investimento e del modo in cui il Gestore degli investimenti assolve le proprie responsabilità di gestione. Tutti i gestori degli investimenti, gli analisti degli investimenti e gli analisti ESG sono coinvolti in questo processo. Si svolgono riunioni con il management e altri membri del personale direttivo, con i responsabili delle divisioni e con i membri non esecutivi del consiglio di amministrazione.

Gli investimenti oggetto di processi formali di coinvolgimento e monitoraggio ai sensi della politica del Gestore degli investimenti relativa alla valutazione di eventuali violazioni dei principi del Global Compact delle Nazioni Unite per le imprese saranno resi noti con cadenza annuale.

Per maggiori informazioni sulla politica di coinvolgimento del Gestore degli investimenti, si rimanda al documento ESG Principles and Guidelines (Principi e linee guida ESG) di Baillie Gifford, disponibile al pubblico sul suo sito web.

Per ulteriori dettagli, si rimanda all'informativa completa.

Indice di riferimento designato

Non è stato designato alcun indice come indice di riferimento al fine di rispettare le caratteristiche ambientali e/o sociali promosse dal prodotto.

Baillie Gifford

Financial product website disclosure

Worldwide Islamic Global Equities Fund

This document provides the investor with detailed information about the fund in relation to the Sustainable Finance Disclosure Regulation ('SFDR'). This is a regulatory document required under SFDR. The information contained in this document is to help the investor understand the sustainability characteristics and/or objectives and risks of this fund. This document should be read in conjunction with other relevant regulatory documentation so the investor can make an informed decision to invest.

No sustainable investment objective

This financial product promotes environmental or social characteristics, but does not have as its objective sustainable investment. While it does not have as its objective a sustainable investment, it will have a minimum proportion of 20% of sustainable investments.

The Fund commits to partially invest in economic activities that contribute to either an environmental or social objective. These economic activities may contribute to such objective due to: (a) generating a certain level of revenues, either through products and/or services, that are aligned with the broader sustainable objectives of society as currently best defined by the United Nations Sustainable Development Goals ('SDGs'), some which can be mapped on a high-level basis against the environmental objectives outlined in the EU Taxonomy and/or (b) reducing absolute greenhouse gas emissions, either through their products and/or services or business practices, to seek to achieve the long-term global warming objectives of the Paris Agreement.

Reduction of greenhouse gas emissions aligns with the climate mitigation objective in the EU Taxonomy. The Fund does not commit to the specific environmental objectives in the EU Taxonomy, but may make investments that contribute to these specific environmental objectives, in which case they will be disclosed in the periodic reporting included in the annual report.

Upon investment and over the life of the product, mandatory indicators for adverse impacts in Table 1 of Annex I of SFDR Regulatory Technical Standards ('RTS') and opt-in indicators for adverse impacts selected by the Investment Manager in Tables 2 and 3 of Annex I of SFDR RTS that are deemed to indicate the presence of a principal adverse impact are assessed and excluded or monitored depending on the principal adverse impact indicator. When not explicitly excluded, principal adverse impacts are monitored through stewardship activities which include the following non-exhaustive actions to mitigate or reduce principal adverse impacts: (a) voting (b) dialogue and engagement and (c) collaborative activities. In instances wherein a sustainability objective has been agreed with the investee company as part of stewardship activities and this objective is not achieved, escalation measures (e.g. collective engagement) will be initiated. Divestment, although an action that can be taken, will be the last resort.

The Investment Manager will assess companies using norms-based evaluation and their compliance with its policy on assessing breaches of United Nations Global Compact Principles for Business as outlined in Baillie Gifford's ESG Principles and Guidelines document. As such, all the companies in which the Fund invests in are expected to operate in accordance with the principles set out in the United Nations Global Compact and related standards, including the Organisation for Economic Co-operation and Development (OECD) Guidelines for Multinational Enterprises and the United Nations Guiding Principles on Business and Human Rights.

Environmental or social characteristics of the financial product

The Fund promotes the following environmental and/or social characteristics:

- Responsible business practices in accordance with the United Nations Global Compact Principles for Business.
- Minimum environmental and social standards achieved through exclusion of business activities that the Investment Manager has deemed to be harmful to the environment and society.
- Active consideration of environmental and social issues through proxy voting applied in line with the Investment Manager's ESG Principles and Guidelines document.
- · Positive societal contribution assessed qualitatively.
- Promotion of the welfare of humankind and prevention of harm through adherence to Sharia principles.

Investment strategy

The investment strategy of the Fund is to invest at least 90% in global equities with the aim of producing strong capital returns over the long term by investing in companies which meet Sharia principles as interpreted and laid down by the Sharia Supervisory Board and with specific focus on companies that have a purpose to deliver positive societal contribution. The assessment of sustainability and societal contribution is significantly integrated into the Investment Manager's stock research framework in which the Investment Manager will consider the values subscribed by the company (including whether it demonstrates regard to its impact on environment and society, the scale of potential societal contribution of its products and services, its long-term vision and the likely legacy it will leave).

The Fund will comply with the Investment Manager's policy on assessing breaches of the United Nations Global Compact Principles for Business as outlined in Baillie Gifford's ESG Principles and Guidelines document and will exclude companies that derive more than more than 30% of their annual revenues from the production or sale of thermal coal.

The Investment Manager exerts the right to vote by voting according to its Voting Policy, unless impediments occur (e.g. share blocking). The Investment Manager's Voting Policy is available publicly on its website.

In assessing positive societal contribution, the Investment Manager considers (i) the societal challenge the company is trying to address and whether it is trying to do this in a way that is different to its market competitors, (ii) the commitment of the management team to address the challenge, and (iii) the treatment of stakeholders. The Investment Manager will also not make any investments which are, in its judgement and/or in the judgement of the Sharia Supervisory Board, inconsistent with Sharia principles. The Investment Manager will be responsible for ascertaining the compliance of the Fund's operations in accordance with the Sharia Compliance Systems. As part of the Sharia Compliance Systems, the Fund will be subject to the additional investment restrictions set out in Schedule IX of the Prospectus.

SFDR requires that products promoting environmental and/or social characteristics do not invest in companies who do not follow good governance practices. As such, the Investment Manager has adopted a policy to apply 'good governance tests' on areas covering sound management structures, employee relations, remuneration of staff and tax compliance. Companies that do not pass these tests will not be held in the Fund.

The Investment Manager believes that good governance works best when there are diverse skillsets and perspectives, paired with an inclusive culture and strong independent representation to assist, advise and constructively challenge the thinking of management. However, the Investment Manager also believes that there is no fixed formula to create a constructive and purposeful board but it expects that boards have the resources, information, cognitive and experiential diversity they need to fulfil its responsibilities. More detail on the Investment Manager's policy to assess good governance practices of investee companies can be found in Baillie Gifford's ESG Principles and Guidelines document, which is publicly available on its website.

Proportion of investment

To meet the environmental and/or social characteristics promoted, the Fund generally invests at least 90% in global equities (directly although it may also invest indirectly through eligible collective investment schemes) that are aligned with these same characteristics. The remaining proportion of the investments are primarily cash and cash equivalents but may also include investments used for efficient portfolio management purposes (e.g. currency forwards to reduce currency risk). Cash is a residual element of the investment process and as such, it does not affect the promoted environmental and/or social characteristics of the Fund. The assessment of counterparties and issuers for cash management (including cash and cash equivalents) focuses on creditworthiness of these parties, which can be impacted by sustainability risks.

The Fund commits to having a minimum proportion of sustainable investments of 20% in total, 10% of which relates to sustainable investments with an environmental objective but which are not aligned with the EU Taxonomy. The remaining 10% will be allocated between other environmental and/or socially sustainable investments but with no fixed allocation as this will depend on the availability of sustainable investment opportunities.

Economic activities that are not aligned with the EU Taxonomy are not necessarily environmentally harmful or unsustainable. In addition, not all economic activities are covered by the EU Taxonomy Regulation and its Delegated Acts as it was not possible to develop criteria for all sectors where activities could conceivably make a substantial contribution.

Currently there are no investments in the portfolio that take into account the EU criteria for environmentally sustainable economic activities. If at the end of the accounting period, investments are made in economic activities contributing to an environmental objective aligned with the EU Taxonomy, compliance of those investments with the requirements laid down under the EU Taxonomy will not be subject to an assurance or review provided by an auditor or third party.

Monitoring of environmental or social characteristics

The environmental and/or social characteristics are monitored internally and externally in a variety of ways. The Fund uses positive screening through the Investment Manager's qualitative assessment of societal contribution, norms-based evaluation, activitybased exclusion and active ownership to support the attainment of the promoted environmental and/or social characteristics and these are implemented on a continuous basis through ongoing compliance with, and monitoring of, the binding commitments. A nominated committee has overall responsibility for ensuring compliance with the environmental and/or social characteristics the Fund is promoting, and exceptionsbased reporting is sent to this committee quarterly for challenge and oversight.

The designated investment restrictions team monitors compliance with the policy on assessing breaches of United Nations Global Compact Principles for Business (norms-based evaluation), working in conjunction with ESG analysts and/or the investment managers and using a third-party data feed (which is updated quarterly), supplemented by internal research.

Exclusion of business activities deemed harmful to the environment and society (business activitybased exclusions) is monitored by the designated investment restrictions team on a daily basis, working in conjunction with ESG analysts and/or the investment managers and using a live third-party data feed, supplemented by internal research.

Voting is monitored and actioned by voting analysts as and when votes are due, working in conjunction with other ESG analysts and/or the investment managers and reported to clients on a quarterly basis. Once a company is in the portfolio, its performance is monitored against the investment thesis outlined in the original investment research. This includes evaluating any material environmental and social issues. If after repeated engagement company management is not addressing concerns raised, and the issue in question may have a material impact on the long-term sustainability of the company, then the holding will be sold.

The designated investment restrictions team monitors compliance with the Sharia principles on a daily basis, working in conjunction with ESG analysts and/or the investment managers and using third-party data feeds, supplemented by internal research.

Methodologies

The following sustainability indicators are used to measure the attainment of the promoted environmental and/or social characteristics:

- The % of investments that comply with the Investment Manager's policy on assessing breaches of United Nations Global Compact Principles for Business.
- The % of investments that comply with the business activity-based exclusions.
- The % of holdings voted.
- The % of investments that have been qualitatively assessed to deliver positive societal contribution.
- The % of investments that comply with the Sharia principles.

The methodologies in relation to these indicators are outlined below:

Ethical exclusions – norms – and business activitybased exclusions The Fund minimises the existence of adverse impacts by formally excluding companies from its investable universe by applying ethical screens: a norms-based evaluation of investee companies, and business activity-based exclusions. Initial negative screening is done using a variety of third-party data sources (such as IdealRatings, Sustainalytics and MSCI), supplemented by additional research from ESG analysts and/or investment managers as required.

See the Investment Strategy section for further details on the business activity-based screening applied to the Fund. Holdings which are inconsistent with the business activity-based exclusions will be excluded.

Norms-based evaluation: The Fund will assess equities using a norms-based evaluation which is based on the ten principles of the United Nations Global Compact, which cover areas including human rights, labour rights, environmental safeguards and combating bribery and corruption. If a holding is identified as having breached the Principles, based on the Investment Manager's judgement, supported by internal research alongside data feeds from third-party sources, a formal engagement and monitoring process will be implemented. Material improvement is expected within a reasonable timeframe (a maximum of three years), and should a company fail to demonstrate progress then the Fund will divest.

Voting ESG analysts oversee voting analysis and execution in conjunction with investment managers and use voting as a tool to consider environmental and/or social issues via stewardship. Unlike many peers, the Investment Manager does not outsource the responsibility for voting to third-party suppliers. Research from proxy advisers is used for information only. The Investment Manager analyses all meetings in-house and endeavours to vote every clients' holdings in all markets (when given voting rights and in line with the Voting Policy outlined in Baillie Gifford's ESG Principles and Guidelines document).

ESG-focused investment research

The Fund seeks to identify high-growth companies whose businesses are compliant with Islamic principles and to then hold them for the long term. To achieve this, a proprietary seven-question framework specifically addresses key questions to assist with this analysis:

- · Is the company investible under Islamic principles?
- What values does the company subscribe to, what is the societal contribution of its products and services and what legacy is it building towards?
- Management culture is the management team aligned with our long-term growth focus?

The Fund does not make any investments which are, in the judgment of the Sharia Supervisory Board, inconsistent with Sharia principles. Investment decisions are made based on a variety of third-party data sources (such as IdealRatings, the Dow Jones Islamic World Market Index, Sustainalytics and MSCI) and the internal research. The Investment Manager will consider an investment to be compliant with Sharia if:

- it is included in the Dow Jones Islamic World Market Index; or
- it is identified as being compliant under the Dow Jones Islamic World Market Index rulebook as provided by IdealRatings; or
- it is identified as being compliant under the IdealRatings rulebook; or
- it is considered by the Sharia Supervisory Board to be compliant with Sharia principles as interpreted and laid down by the Sharia Supervisory Board.

Data sources and processing

The Investment Manager uses a combination of internal research (informed by publicly available sources disclosed by investee companies) and third-party data sources to attain each of the environmental and/ or social characteristics promoted by the Fund. The environmental and/or social characteristics promoted by the Fund are listed below as well as the data sources.

UN Global Compact policy	Internal proprietary research, public disclosures, Sustainalytics, MSCI
Business activity-based exclusions	Internal proprietary research, public disclosures, Sustainalytics, MSCI
Holdings voted in line with Baillie Gifford's ESG Principles and Guidelines document	Internal proprietary research, aided by Glass Lewis, ISS, BoardEx, Si2, ZD Proxy, IiAS, and public disclosures
Investments that have been qualitatively assessed to deliver positive societal contribution	Internal proprietary research
Investments that comply with the Sharia principles	Internal proprietary research, aided by IdealRatings, the Dow Jones Islamic World Market Index, Sustainalytics, and MSCI

Where data is extracted from third party providers, the Investment Manager evaluates their methodology and coverage at the outset (initial due diligence) and then carries out spot checks of the data each month, escalating issues to the third-party provider where necessary. A dedicated team is tasked with ensuring effective relationships and operational interactions with key third-party providers, recognising that effective use of third-party vendors can support client service and stewardship activities. The level of oversight depends on the nature of the services provided. Providers of critical or important services and those that have access to sensitive data are subject to a vendor management framework.

The Investment Manager is regularly adding more automated quality checking of third-party data. Data metrics required for reporting are currently calculated in house in line with recognised guidance and regulations. The Investment Manager is actively improving data processing, introducing automation where possible and looking for ways to receive and ingest data from a wider set of data providers. However, there is sometimes as reliance on estimated data when it comes to the business activity-based exclusions. Third partyproviders occasionally make estimates of revenue exposures relating to business activity-based exclusions where disclosure is lacking; proportionally, less data is estimated than not. Due to this the Investment Manager is wary of using third-party data sources as the sole input. Third-party data sources are used to flag any potential issues and to focus work on companies or issues that warrant further attention, at which point thorough analysis is conducted to ensure there is a detailed understanding of the company's current position and its direction of travel towards necessary improvements.

Limitation to methodologies and data

The ESG data landscape is rapidly developing, and data quality and methodology currently face industry-wide challenges such as lack of corporate disclosures and evolving regulatory requirements. Specifically, the data used in the Fund may be provided by third-party sources and is based on backward-looking analysis, while the subjective nature of ESG criteria means a wide variety of outcomes are possible. There is a risk that the data provided may not adequately address the underlying detail around material ESG considerations. The analysis is also dependent on companies disclosing relevant data and the availability of data can be limited.

These limitations are mitigated primarily through the Investment Manager's own in-house research and active engagement with companies, as well as crossreferencing key metrics against different data providers. Due to this mitigation, the Investment Manager believes that the promotion of the environmental and social characteristics is not appreciably altered.

Due diligence

The starting point for all Baillie Gifford strategies is bottom-up fundamental stock research. This process focuses on understanding each company, the sector it operates in and their approach to material or likely to be material issues. Investment ideas for inclusion in the strategy will undergo a critical assessment in the form of a question framework that will seek to capture the pertinent investment considerations. Supporting this are bespoke pieces of investment and ESG research that allows the investment managers to easily compare and contrast potential new purchases with competing ideas and existing holdings.

The Fund's investment management approach is focussed on stock-level research and analysis, with the assistance of dedicated sustainability, governance and risk specialists working across the firm. Access to external data from independent providers helps add further detail to understanding each holding, and great value is placed on seeking the perspectives and insights of external experts and researchers to help inform the Fund's approach. This information is used primarily as an aid to engage with companies to ascertain how they are mitigating risks and maximising opportunities. If it is felt that companies are not making enough progress in mitigating risks, then the option of exercising voting rights in shareholder resolutions and ultimately divesting holdings is retained.

External to the Fund, ongoing due diligence is carried out by the Investment Manager across the business to monitor the commitments being made, as specified in the Monitoring section, with oversight provided by a nominated committee.

Engagement policies

Engaging with and monitoring investments the Investment Manager makes on behalf of clients is an integral element of the investment process and core to how the Investment Manager discharges its stewardship responsibilities. All investment managers, investment analysts and ESG analysts are involved in this process. It meets with management and other executive staff, heads of divisions and non-executive board members.

As a patient, active owner, the Investment Manager aims to engage with the companies in which it invests on behalf of its clients, encouraging a long-term focus and meaningful change when needed. Engagement is preferable to divestment, which is typically the tool of last resort. There are four primary reasons for engaging with a company: to fact find, to assess progress, to support the management team and to influence. It is important to note that influence is only one of these four aims. The Investment Manager firmly believes in taking time to understand companies and making its own, long-term agenda known to management. This is an important foundation of being responsible holders and over time makes it easier to advocate for changes, as both sides have a better understanding of and appreciation for what the other party is trying to achieve.

On an annual basis, investments that are subject to formal engagement and monitoring processes under the Investment Manager's policy on assessing breaches of United Nations Global Compact Principles for Business will be disclosed.

More information on the Investment Manager's engagement policy can be found within Baillie Gifford's ESG Principles and Guidelines document, which is publicly available on its website.

Designated reference benchmark

No index has been designated as a reference benchmark to attain the environmental and/or social characteristics promoted by the product.



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